



Data Sheet

Home Phone Portal

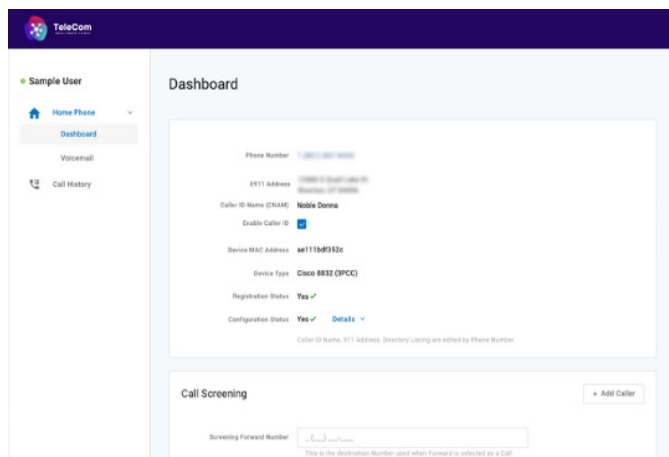
Empower Your End Users with Online Service Management

Alianza provides a turnkey, service provider-branded web portal with its cloud communications platform solution. Driven by our APIs, it extends feature control to end users reducing the operational burden while simultaneously empowering your end users with the tools to manage their own service.

Additional functionality is always being added to align with home phone enhancements. Our Voice Portal puts your customers in control of their own features, which can **improve customer satisfaction** and **reduce support calls** to your staff.

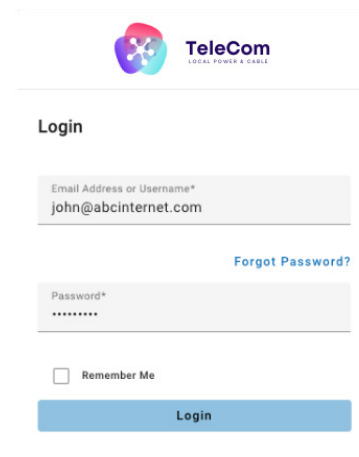
Intuitive Interface

Through a single portal, users have control over call waiting, schedules, forwarding, call screening, and more.



Custom Branding

Customize your portal with your company's colors and logo.



Self-Managed Solution

Call Handling

End users can easily manage incoming calls by controlling call waiting, schedules, forwarding, and choosing how to route calls using a variety of settings.

The screenshot shows a 'Call Handling' configuration page. It includes a 'Scheduling' section with a 'Create Schedule' button and '0 Schedules'. A 'Call Waiting' checkbox is checked. Under 'Do Not Disturb', there is an unchecked checkbox for 'Send incoming calls to voicemail'. A 'Ring Phone' button is highlighted, with other options 'Forward All', 'Sim Ring', and 'Find Me'. The 'No Answer' section has a dropdown set to 'Send to Voicemail' and a field for '20' seconds. The 'Busy' section has a dropdown for 'Busy Tone'. The 'Out of Service' section has a dropdown for 'Forward to' and a field containing '1 (801) 555-1234'.

Call History

view inbound and outbound calls with time stamp, duration, and additional call filters.

The screenshot shows a 'Call History' interface with a search bar and filters. The table below lists call records:

Date	From	To	
November 20, 2023 at 4:19 PM EST 0 seconds	1 (555) 555-0123 SANDV, UT	1 (222) 222-3456 PROVO-GREM, UT	⋮
November 20, 2023 at 4:14 PM EST 1 minutes	1 (555) 555-0123 SANDV, UT	1 (222) 222-3456 PROVO-GREM, UT	⋮
November 20, 2023 at 4:14 PM EST 10 seconds	1 (555) 555-0123 SANDV, UT	1 (222) 222-3456 PROVO-GREM, UT	⋮
November 20, 2023 at 4:07 PM EST 11 minutes	1 (555) 555-0123 SANDV, UT	1 (222) 222-3456 PROVO-GREM, UT	⋮

Call Screening

Empower your end user with the ability to handle unwanted calls from anonymous numbers, toll-free numbers, specific numbers, and other callers.

The screenshot shows a 'Call Screening' configuration page with an '+ Add Caller' button. It includes a 'Screening Forward Number' field with '1 (801) 555-4567' and a note: 'This is the destination Number used when Forward is selected as a Call Screening setting.' Below are dropdown menus for 'Anonymous Caller', 'Toll-free Caller', and 'All Other Callers', all set to 'Allow'.



“We’re just a lot more efficient with Alianza, and we reduced our costs significantly. There is no doubt Alianza has allowed us to increase our customer growth.”

- Monroe Johnson, Chief Technology Officer, Ciello

Key Features

- 900/976 Call Blocking
- Anonymous Call Reject
- Call Forwarding
- Call Handling
- Call Screening
- Call Schedules
- Do Not Disturb
- Find Me/Follow Me
- Priority Ring
- Simultaneous Ring
- Voicemail
- Voicemail to Email



Get Started! Contact us today, and let's chat.

Alianza empowers service providers to rapidly create and deploy high-value communication offerings to address the evolving demands of business and residential customers with an easy to manage, easy to consume, and highlight profitable platform.