



Dubber Partner Brief

Partner Type: Call Recording Solutions

About Dubber

Dubber is designed to let the world's top service providers establish unique offerings and enticing new revenue streams. UCR, Dubber's leading unified call and conversation recording platform, has transformed worldwide telecommunications.



Compliant, Cloud-Based Call Recording

Dubber is an Alianza Technology Ecosystem partner whose call recording solutions offer Alianza's communication service providers **unlimited scalability, no upfront costs, and true-SaaS offering** and enables their end-users to unlock the potential of every conversation.

In partnership with Dubber, Alianza's Business Cloud Communications includes call recording with a broad range of robust capabilities to meet your customers' requirement:

- Export into dashboards, create automated compliance reports, and workflows.
- Capture 100% of calls with unified call recording for evidence and reporting.
- Respond quickly to investigations with real-time search and call retrieval.
- Easy to deploy, no added hardware or infrastructure costs.

Partnership Benefits

Adtran's device complement, interoperate, and integrate with Alianza's cloud communications solutions, and our companies are tightly aligned to deliver a great experience for service providers of all sizes from initial launch to scale.

Recording conversations is nothing new; however, with today's ever-changing regulatory and compliance needs, a simple feature won't get the job done. Our partnership with Dubber **ensures your call recording options evolve to meet today's complex regulatory, compliance, and end-user needs.**

"Like Dubber, Alianza recognizes the value of delivering a cloud platform to service providers and our companies share a common vision of where our industry is headed," said Steve McGovern, CEO, Dubber. "As voice data capture becomes increasingly critical for service providers and end-users alike, we look forward to working closely with their team to provide Dubber's platform-as-a-feature and call recording capabilities as an integral part of their Business Cloud Communications solution."

Available at an additional cost for Business Cloud Communications users with Advanced and Professional plans, the Dubber Recording, Unified Recording, and Insights products offer AI-powered learning, natural language processing (NLP), and much more.

- **Dubber Recording.** Record every conversation. Store, share and review. Gain critical compliance, revenue, customer and people intelligence with a click.
- **Unified Recording.** Supercharge end users with bulk change capabilities, unlimited storage, data extraction, shareable links, and much more.
- **Insights.** Gain critical intelligence from every conversation with AI-powered insights that connect captured data to Moments for a deeper organizational insights.

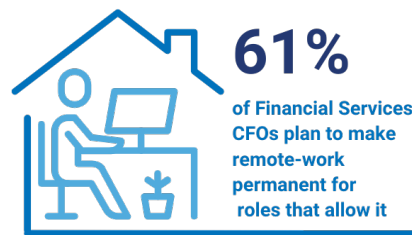
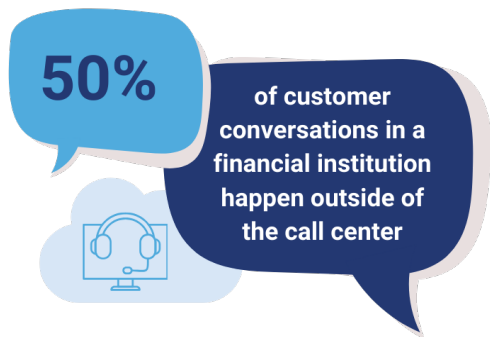
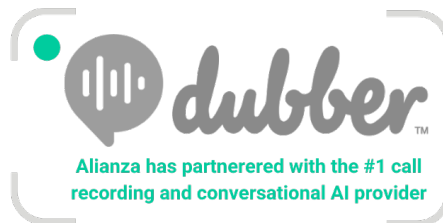
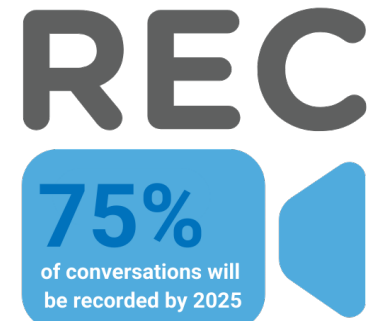
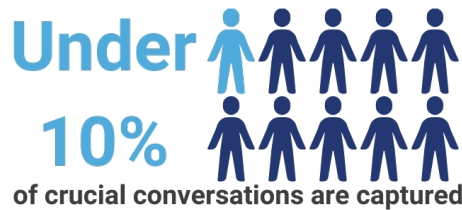
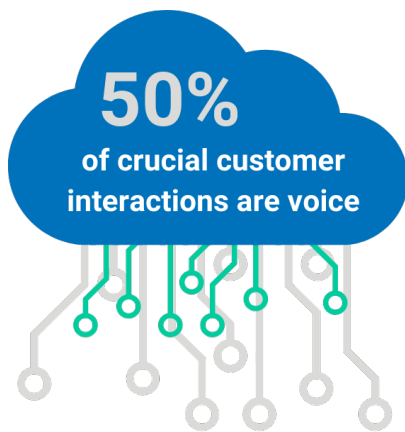
“ Alianza is well known in our industry for their relentless focus on delivering an exceptional customer experience. They have invested significant resources in building their own truly cloud-native, carrier-grade communications platform built for service providers and their customers.

— Steve McGovern, CEO, Dubber



Why Consider Dubber Products Through Alianza?

Service providers can develop and sell packages based on the offered retention time by setting a customisable variable retention period (up to definite) at the account level.



Source: Dubber, Gartner, DataIntelto



Get Started! Contact us today, and let's start a conversation.

Alianza empowers service providers to rapidly create and deploy high-value communication offerings. With exceptional quality and always-on availability, service providers leverage our product suite to innovate and address the evolving demands of business and residential customers with an easy to manage, easy to consume, and highly profitable platform.