NISC Partner Brief

Partner Type: Billing System

About NISC

National Information Solutions Cooperative (NISC) is an information technology company that develops and supports software and hardware solutions for our Member-Owners who are primarily utility cooperatives and broadband companies across the nation. NISC is an industry leader providing advanced, integrated IT solutions for consumer and subscriber billing, accounting, engineering, and operations, as well as many other leading-edge IT solutions.

Streamlined Operations with NISC

NISC and Alianza have partnered to dramatically simplify VoIP management, **accelerate time to revenue, and reduce the cost of delivering cloud communications.**

NISC's iVUE Connect provides a complete suite of broadband billing, customer management and provisioning solutions for electric cooperatives. Alianza's Cloud Communications Platform provides a turnkey VoIP solution that enables broadband providers to deliver residential and business services.

The Alianza-NISC integration automates workflows to reduce costs and accelerate time to revenue for VoIP services.

NISC's Integrated Broadband & Communication Solution

Service provider staff can now enter, update and retrieve customer information in a single back-office platform and **seamlessly provision residential and business cloud communications.**

Flow-through provisioning between the platforms, which is supported via APIs, reduces swivel chair management and improves operational efficiency. Our integration supports:

- **Account Creation.** Create and activate new accounts.
- **Account Management.** Updated existing account features and settings.
- **Phone Services.** Account disconnects and reconnects.
- **Phone Numbers.** New and porting.
- **Devices.** Device provisioning.
- **Billing Data.** Billing with rated CDRs.

> **❝** Alianza is a leading provider of cloud communications to the electric cooperatives who are boldly adding broadband to the essential services they deliver to their communities. Our members greatly simplify operations with automation from our integration with Alianza's cloud VoIP solution."
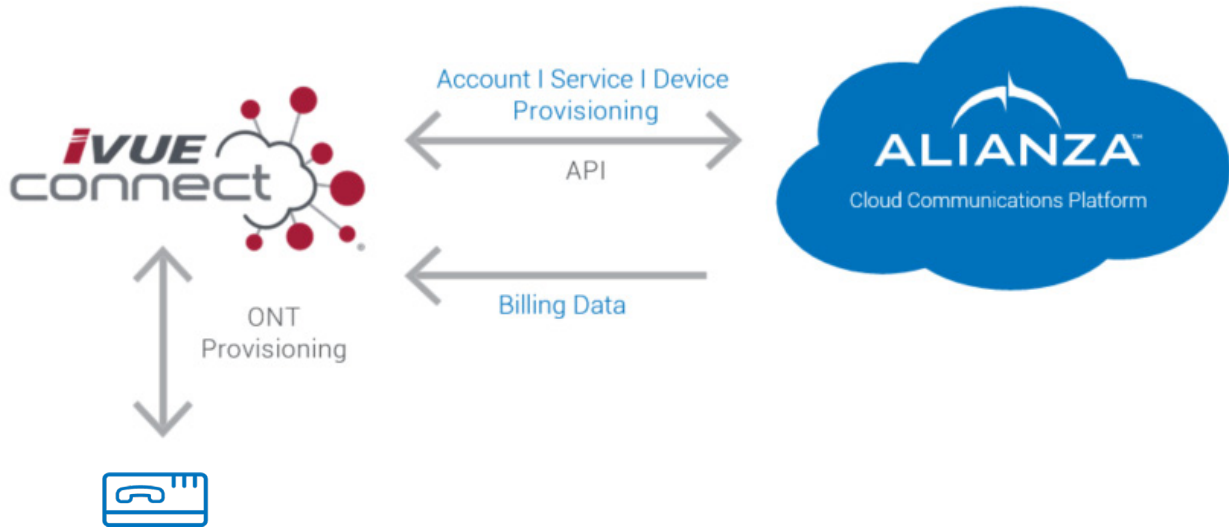>
> — Ryan Larson, Sr. Product Strategy & Marketing Manager, NISC

Customer Testimonial

"This integration enables us to rapidly scale up our broadband operations. With the flow-through provisioning, **Alianza's NISC integration eliminates swivel chair procedures**, which improves our operational efficiency and, more importantly, produces a better customer experience." — Mark T. Cook, P.E., Broadband Manager, Cumberland Connect

NISC Is an Alianza Technology Ecosystem Partner

Get Started! Contact us today, and let's start a conversation.

Alianza empowers service providers to rapidly create and deploy high-value communication offerings. With exceptional quality and always-on availability, service providers leverage our product suite to innovate and address the evolving demands of business and residential customers with an easy to manage, easy to consume, and highly profitable platform.