

Why Choose Alianza Certified Devices?

Alianza's Platform Certified devices have been fully vetted to provide the best functionality and interoperability with our cloud communications platform, but they aren't your only options. We want you to choose the best device(s) for your customers.

Certification Levels

To guide your decision-making process, we offer four levels of certification, each with a different level of service:

1. Platform Certified

These devices have been fully tested and verified to offer ideal functionality and interoperability with the Alianza platform.

2. Platform Supported

Devices with satisfactory interoperability with the Alianza platform (but may not support all platform features) or have reached manufacturer EOS or EOL.

3. Customer Supported

Alianza provides the SIP credentials for the customer to provision and manage the devices manually. This category includes all third-party and self-provisioned devices, including those from Adtran, Arris, Calix, DZS (Zhone), ZTE, and more.

For help testing devices that Alianza has not certified, see the [Service Provider Device Evaluation Process](#).

4. Unsupported

Previously certified or supported devices that have reached EOL or have the potential to cause instabilities or other problems on our platform. Alianza will continue to provision Unsupported devices but will not provide custom configuration support.

	Platform Certified	Platform Supported	Customer Supported	Unsupported
Alianza Provisioned We do the work for you. Simply add the device in the Admin Portal/API and start using it.	✓	✓	✗	✓
Device Configuration Support We provide configuration guidance specific to your device, so you don't have to do it on your own.	✓	✓	✗	✗
Full Platform Feature Support All platform features are tested and verified.	✓	✗	✗	✗
Alianza Life Cycle Management We maintain firmware upgrades, testing interoperability and functionality against all Alianza feature sets.	✓	✓ ^{1, 2}	✗	✗
Alianza Tier 3–4 Support Escalation support to complement manufacturer support.	✓	✓	✓ ³	✗

1. Limited to last supported firmware release and supported feature set.

2. Platform Certified devices that have reached End of Sale will be transitioned to Platform Supported.

3. Alianza will provide only basic troubleshooting assistance limited to SIP/RTP signaling analysis.

Device Categories

ATA & EMTA



An Analog Terminal Adapter (ATA) is used to provide low density (typically 1–2 lines) analog FXS/FXO service.

An Embedded Multimedia Terminal Adapter (EMTA) is an ATA embedded in a network element, such as a cable modem or ONT, that provides additional services, such as broadband internet access, IP routing, or firewall protection.

COMMON SCENARIOS

- ✓ Analog phones, fax machines, ATMs, overhead paging systems, POS machines, modem, alarms, security gates, etc.

BUSINESS GATEWAYS



Business gateways typically combine an IP router with the ability to convert SIP to analog FXS/FXO and/or digital trunking services in a single device. These provide FXS/FXO handoff capabilities like ATA/EMTAs but in much higher densities per chassis.

COMMON SCENARIOS

- ✓ High density analog FXS/FXO lines, digital T1 and/or ISDN PRI for interfacing with legacy PBXs and KSUs

DECT PHONES



Cordless IP phones with a base station that connects to one or more rechargeable handsets. They're incredibly convenient and have a long range, so you aren't limited to making calls in just one room.

COMMON SCENARIOS

- ✓ Locations where employees need to walk around and still take calls, such as warehouses, restaurant host, take-out/delivery, retail front line workers, etc.

IP PHONES



IP phones use voice over IP (VoIP) to transmit calls over a network, such as the internet, rather than a traditional public switched telephone network.

IP phones take full advantage of Alianza's calling platform. They can range from simple, single line models to advanced models that support multiple lines, video calling, and a variety of accessories.

COMMON SCENARIOS

- ✓ Knowledge workers & common area phones typically deployed in personal offices, lobbies, break rooms, retail management, hotel management, etc.

KEY EXPANSION MODULES



Key expansion modules (KEM), also known as sidecars, expand the functionality of a compatible IP phone by adding additional programmable phone line buttons that can be set up for speed dial, BLF, or other features.

Expansion modules turn IP phones into high-performance attendant consoles, enabling organizations to streamline business processes and communicate effectively.

COMMON SCENARIOS

- ✓ Administrative assistants, receptionists, executives, and others who must monitor, manage, and cover the status of calls on many lines.

SOFTPHONES



Software-based endpoints that leverage using a computer, smartphone, or tablet to send/receive PSTN calls.

Softphones like Alianza's Cymbus app, which can be branded by the service provider, can provide a range of collaborative features, including group messaging, video conferences, screen sharing, and more.

COMMON SCENARIOS

- ✓ Mobile or geographically diverse workforces.
- ✓ Teams that need collaboration tools.

IMPORTANT

- **Platform Certified** devices are highlighted in blue.
- **Platform Supported** devices that have begun the [End-of-Life](#) process are in gray text.
- **Firmware:** The provisioned firmware version is available only for Platform Certified devices.
- **Cisco Devices:** Be sure to purchase models that use **SIP**. SCCP is proprietary to Cisco and **will not work** on the Alianza platform.

ATA

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Cisco	ATA191	Platform Certified		11.1.2	2	✓	✓	✓
Cisco	ATA192	Platform Certified	Integrated high-speed router	11.1.2	2	✓	✓	✓
Grandstream	HT801	Platform Certified		1.0.49.2	1	✓		✓
Grandstream	HT802	Platform Certified		1.0.49.2	2	✓		✓
Grandstream	HT812	Platform Certified		1.0.49.2	2	✓		✓
Grandstream	HT813	Platform Certified	FXO port	1.0.15.7	1	✓		✓
Grandstream	HT814	Platform Certified		1.0.49.2	4	✓		✓
Grandstream	HT818	Platform Certified		1.0.49.2	8	✓		✓
Obihai (Poly)	OBi300	Platform Supported	(EOL 09/30/22–12/31/24)	3.2.4	1	✓		✓
Obihai (Poly)	OBi302	Platform Supported	(EOL 09/30/22–12/31/24)	3.2.4	2	✓		✓
Poly	ATA 400	Platform Certified	1 FXS port	4.0.1 Rev.A	1	✓		✓
Poly	ATA 402	Platform Certified	2 FXS ports	4.0.1 Rev.A	2	✓		✓
ZTE	ZXHN H298A	Customer Supported			2			

BUSINESS GATEWAYS

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Adtran	Total Access 908	Customer Supported	Router, firewall		8			
Adtran	Total Access 916	Customer Supported	Router, firewall		16			

BUSINESS GATEWAYS

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Adtran	Total Access 924	Customer Supported	Router, firewall		24			
Adtran	SR616AC	Customer Supported	xDSL/Wi-Fi Gateway		2			
Grandstream	GXW4216	Platform Certified	V2 hardware only	1.0.21.2	16	✓		✓
Grandstream	GXW4224	Platform Certified	V2 hardware only	1.0.21.2	24	✓		✓
Grandstream	GXW4232	Platform Certified	V2 hardware only	1.0.21.2	32	✓		✓
Grandstream	GXW4248	Platform Certified	V2 hardware only	1.0.21.2	48	✓		✓
M5 Technologies	Mediatrix C710	Platform Certified		48.4.26.31	4			
M5 Technologies	Mediatrix C711	Platform Certified		48.4.26.31	8			✓
Sangoma	Vega 60G	Customer Supported	For Managed Specialty Lines only		4			
Sangoma	Vega 60G	Customer Supported	For Managed Specialty Lines only		8			
Sangoma	Vega 3000G	Customer Supported	For Managed Specialty Lines only		24			
Sangoma	Vega 3050G	Customer Supported	For Managed Specialty Lines only		50			

DECT PHONES

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Grandstream	DP720	Platform Certified	DECT handset for DP750 and DP752		10			
Grandstream	DP722	Platform Certified	DECT handset for DP750 and DP752		10			
Grandstream	DP730	Platform Certified	DECT handset for DP750 and DP752		10			

DECT PHONES

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Grandstream	DP750	Platform Certified	Base station, supports up to 5 handsets	1.0.19.8		✓		✓
Grandstream	DP752	Platform Certified	Base station, supports up to 5 handsets	1.0.19.8		✓		✓
Poly	VVX D230	Platform Certified	DECT IP phone	7.1.1.8471	8			
Poly	Rove B1	Platform Certified	Base station, supports up to 10 handsets	Base 8005, branch 0003				
Poly	Rove B2	Platform Certified	Base station, supports up to 20 handsets	Base 8005, branch 0003				
Poly	Rove B4	Platform Certified	Base station, supports up to 30 handsets	Base 8005, branch 0003				
Poly	Rove R8	Platform Certified	DECT repeater, compatible with B1/B2/B4	Base 8005, branch 0003				
Poly	Rove 20	Platform Certified	DECT IP phone, compatible with B1/B2/B4	Base 8005, branch 0003	10			
Poly	Rove 30	Platform Certified	DECT IP phone, compatible with B1/B2/B4	Base 8005, branch 0003	20			
Poly	Rove 40	Platform Certified	DECT IP phone, compatible with B1/B2/B4	Base 8005, branch 0003	20			
SNOM	M500	Platform Supported	Base station, supports up to 10 handsets	1.11.3	10			
Yealink	W52P	Platform Supported	Base station, supports up to 5 handsets (EOL 09/30/2021–09/30/2026)	80.0.39	5			
Yealink	W53P (W60B + W53H)	Platform Supported	DECT phone system, supports up to 8 handsets (Handset EOL 09/30/2021–09/30/2026)	83.0.25	8			
Yealink	W53H	Platform Supported	DECT handset, part of W53P phone system (EOL 09/30/2022–09/30/2027)					
Yealink	W56H	Platform Certified	DECT handset, compatible with W60B, W70B	85.0.55				
Yealink	W57R	Platform Certified	DECT handset, compatible with W70B	85.0.15				
Yealink	W59R	Platform Certified	DECT handset, compatible with W60B, W70B	85.0.55				

DECT PHONES

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Yealink	W60B	Platform Certified	Base station, supports up to 8 handsets (W53H, W56H, W59R)	85.0.40	8			✓
Yealink	W60P (W60B + W56H)	Platform Certified	DECT phone system, supports up to 8 handsets		8			
Yealink	W70B	Platform Certified	Base station, supports up to 10 handsets	85.0.40	10			✓
Yealink	W73H	Platform Certified	DECT handset, compatible with W60B/W70B	85.0.35				
Yealink	W78H	Platform Certified	DECT handset, compatible with W70B	85.0.20				
Yealink	W80	Platform Certified	W80DM + W80B, supports W53H, W56H	103.85.0.25				
Yealink	W90	Platform Certified	W90DM + W90B, supports W53H, W56H, W59R, W73H	103.85.0.35				

EMTA

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Arris	TM3402A	Customer Supported	Telephony modem, DOCSIS 3.1		2			
Arris	TM502A	Customer Supported	Telephony modem, DOCSIS 2		2			
Arris	TM502G	Customer Supported	Telephony modem, DOCSIS 2		2			
Arris	TM504G	Customer Supported	Telephony modem, DOCSIS 2		4			
Arris	TM508A	Customer Supported	Telephony modem, DOCSIS 2		8			
Arris	TM512A	Customer Supported	Telephony modem, DOCSIS 2		12			
Arris	TM602A	Customer Supported	Telephony modem, DOCSIS 2		2			
Arris	TM602G	Customer Supported	Telephony modem, DOCSIS 2		2			

EMTA

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Arris	TM604G	Customer Supported	Telephony modem, DOCSIS 2		4			
Arris	TM608G	Customer Supported	Telephony modem, DOCSIS 2		8			
Arris	TM632A	Customer Supported	Telephony modem, DOCSIS 2		2			
Arris	TM722G	Customer Supported	Telephony modem, DOCSIS 3		2			
Arris	TM802G	Customer Supported	Telephony modem, DOCSIS 3		2			
Arris	TM804G	Customer Supported	Telephony modem, DOCSIS 3		4			
Arris	TM822A/S	Customer Supported	Telephony modem, DOCSIS 3		2			
Arris	TM822G	Customer Supported	Telephony modem, DOCSIS 3		2			
Arris	WTM552G	Customer Supported	Telephony modem, DOCSIS 2, Wi-Fi router		2			
Arris	MG5225	Customer Supported	Cable modem, DOCSIS 3, Wi-Fi router, DVR		3			
Arris	TG6452	Customer Supported	Cable modem, DOCSIS 3, Wi-Fi router		2			
Arris	TG852G	Customer Supported	Cable modem, DOCSIS 3, Wi-Fi router		2			
Arris	TG862G	Customer Supported	Cable modem, DOCSIS 3, Wi-Fi router		2			
Arris	TG1672	Customer Supported	Cable modem, DOCSIS 3, Wi-Fi router		2			
Arris	TG2472G	Customer Supported	Cable modem, DOCSIS 3		2			
Arris	TG3452	Customer Supported	Cable modem, DOCSIS 3, Wi-Fi router		2			
Arris	TM3402A	Customer Supported	Cable modem, DOCSIS 3.1		2			
Arris	TM502A	Customer Supported	Cable modem, DOCSIS 2		2			

EMTA

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Arris	TM504G	Customer Supported	Cable modem, DOCSIS 2		4			
Arris	TM508A	Customer Supported	Cable modem, DOCSIS 2		8			
Arris	TM512A	Customer Supported	Cable modem, DOCSIS 2		12			
Arris	TM602G	Customer Supported	Cable modem, DOCSIS 2		2			
Arris	TM604G	Customer Supported	Cable modem, DOCSIS 2		4			
Arris	TM608G	Customer Supported	Cable modem, DOCSIS 2		8			
Arris	TM632A	Customer Supported	Cable modem, DOCSIS 2		2			
Arris	TM722G	Customer Supported	Cable modem, DOCSIS 3		2			
Arris	TM802G	Customer Supported	Cable modem, DOCSIS 3		2			
Arris	TM804G	Customer Supported	Cable modem, DOCSIS 3		4			
Arris	TM822A/S	Customer Supported	Cable modem, DOCSIS 3		2			
Arris	TM822G	Customer Supported	Cable modem, DOCSIS 3		2			
Arris	WTM652G	Customer Supported	Telephony modem, DOCSIS 2, Wi-Fi router		2			
Calix	711GE	Customer Supported	Single Family Unit ONT		2			
Calix	716GE	Customer Supported	Single Family Unit ONT		4			
Calix	717GE	Customer Supported	Single Family Unit ONT		4			
Calix	803G	Customer Supported	GPON Service Delivery Terminal		1			
Calix	812G	Customer Supported	GPON Multi-Service Premise System		2			

EMTA

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Calix	844E	Customer Supported	Ethernet WAN service delivery center, Wi-Fi router		2			
Calix	844G	Customer Supported	GPON service delivery center, Wi-Fi router		2			
Cisco	SA DPC2203	Customer Supported	Cable modem, DOCSIS 2		2			
DZS (Zhone)	zNID GPON 2424A1	Customer Supported	ONT		2			
DZS (Zhone)	zNID GPON 2426A1	Customer Supported	ONT		6			
DZS (Zhone)	zNID GPON 2428A1	Customer Supported	ONT		8			
InnoMedia	MTA6328-2RE	Platform Supported	(EOL)		2			
InnoMedia	MTA6328-4	Platform Supported	(EOL)		4			
InnoMedia	MTA6328-8	Platform Supported	(EOL)		8			
InnoMedia	MTA6328-24	Platform Supported	(EOL)		24			
InnoMedia	MTA8328-4	Platform Certified	Integrated low speed router (40Mb throughput)	1.0.8.4	4			
InnoMedia	MTA8328-8	Platform Certified	Integrated low speed router (40Mb throughput)	1.0. 8.4	8			
InnoMedia	MTA8328-24	Platform Certified	Integrated low speed router (40Mb throughput)	1.0. 8.4	24			
InnoMedia	MTA8328-1N	Platform Certified		1.0.20.3	1	✓		
InnoMedia	MTA8328-1W	Platform Certified	Integrated router, Wi-Fi	1.0.6.4	1			
InnoMedia	MTA9338-1N	Platform Certified	1 FXS port	1.0.0.19	1			
InnoMedia	SB2+	Platform Certified	Satellite uplink	1.0.11.2	2			

IP PHONES

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Cisco	6821 (MPP/SIP)	Platform Certified	Basic office phone	12.0.3	2	✓	✓	✓
Cisco	6841 (MPP/SIP)	Platform Certified	Basic office phone	12.0.3	4	✓	✓	✓
Cisco	6851 (MPP/SIP)	Platform Certified	Basic office phone, compatible with CP-68KEM-3PCC	12.0.3	4	✓	✓	✓
Cisco	6861 (MPP/SIP)	Platform Certified	Basic office phone	12.0.3	4	✓	✓	✓
Cisco	6871 (MPP/SIP)	Platform Certified	Basic office phone	12.0.3	6	✓	✓	✓
Cisco	7811 (MPP/SIP)	Platform Certified	Basic office phone	12.0.3	1	✓	✓	✓
Cisco	7821 (MPP/SIP)	Platform Certified	Basic office phone	12.0.3	2	✓	✓	✓
Cisco	7832 (MPP/SIP)	Platform Certified	Conference phone	12.0.3	1	✓		✓
Cisco	7841 (MPP/SIP)	Platform Certified	Basic office phone	12.0.3	4	✓	✓	✓
Cisco	7861 (MPP/SIP)	Platform Certified	Basic office phone	12.0.3	16	✓	✓	✓
Cisco	8811 (MPP/SIP)	Platform Certified	Standard office phone	12.0.3	10	✓	✓	
Cisco	8832 (MPP/SIP)	Platform Certified	Conference phone	12.0.3	1	✓		✓
Cisco	8841 (MPP/SIP)	Platform Certified	Executive phone	12.0.3	10	✓	✓	✓
Cisco	8845 (MPP/SIP)	Platform Certified	Business class IP phone with a 5-inch widescreen VGA and 5 programmable line keys	12.0.3	5	✓	✓	✓
Cisco	8851 (MPP/SIP)	Platform Certified	Executive IP phone, compatible with CP-8800-A-KEM-3PC	12.0.3	10	✓	✓	✓
Cisco	8861 (MPP/SIP)	Platform Certified	Business phone, compatible with CP-8800-A-KEM-3PC	12.0.3	10	✓	✓	✓
Cisco	8865 (MPP/SIP)	Platform Certified	Video phone, compatible with CP-8800-V-KEM-3PC	12.0.3	5	✓	✓	✓

IP PHONES

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Grandstream	GRP 2602G/P/W	Platform Certified	IP phone with 2.21-inch LCD display, PoE, Wi-Fi	1.0.3.59	2	✓		✓
Grandstream	GRP 2612G/P/W	Platform Certified	IP phone with 2.4-inch color LCD display	1.0.9.103	4	✓		✓
Grandstream	GRP 2613	Platform Certified	IP phone with 2.8-inch color LCD display	1.0.9.103	6	✓		✓
Grandstream	GRP 2614	Platform Certified	IP phone with 2.8-inch color LCD display	1.0.9.103	4	✓		✓
Grandstream	GRP 2615	Platform Certified	Executive IP phone with 4.3-inch color, compatible with GBX20 sidecar	1.0.9.103	40	✓		✓
Grandstream	GRP 2616	Platform Certified	IP phone with 4.3-inch color LCD display	1.0.9.103	6	✓		✓
Grandstream	GRP 2634	Platform Certified	IP phone with 2.8-inch color LCD display	1.0.9.103	8	✓		✓
Grandstream	GRP 2650	Platform Certified	IP phone with 5-inch color LCD display	1.0.9.103	14	✓		✓
Grandstream	GRP 2670	Platform Certified	Executive IP phone with 7-inch touch screen, compatible with GBX20 sidecar	1.0.9.103	12	✓		✓
Grandstream	GXP 1620	Platform Supported	Basic call functionality, no SMB features		2			
Grandstream	GXP 1625	Platform Supported	Basic call functionality, no SMB features		2			
Poly	CCX 400	Platform Certified	Entry level office phone	8.1.1	24	✓	✓	✓
Poly	CCX 500	Platform Certified	Mid-range IP phone	8.1.1	24	✓	✓	✓
Poly	CCX 600	Platform Certified	Business media IP phone	8.1.1	24	✓	✓	✓
Poly	CCX 700	Platform Certified	Video IP phone	8.1.1	24	✓	✓	✓
Poly	Edge B10	Platform Certified	IP phone with 2.8-inch LCD display. No POE.	1.0.2	6	✓		
Poly	Edge B20	Platform Certified	IP phone with 2.8-inch LCD display	1.0.2	6	✓		
Poly	Edge B30	Platform Certified	IP phone with 2.8-inch LCD display	1.0.2	6	✓		

IP PHONES

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Poly	Edge E100	Platform Certified	IP desk phone with 2.8-inch color display	8.1.0	8	✓	✓	✓
Poly	Edge E220	Platform Certified	IP desk phone with 2.8-inch color display. Supports Bluetooth.	8.1.0	16	✓	✓	✓
Poly	Edge E300	Platform Certified	IP desk phone with 3.5-inch color display	8.1.0	32	✓	✓	✓
Poly	Edge E320	Platform Certified	IP desk phone with 3.5-inch color display. Supports Bluetooth.	8.1.0	32	✓	✓	✓
Poly	Edge E350	Platform Certified	IP desk phone with 3.5-inch color display. Supports Bluetooth and Wi-Fi.	8.1.0	32	✓	✓	✓
Poly	Edge E400	Platform Certified	IP desk phone with 3.5-inch color display. Supports one expansion module (66 line keys)	8.1.0	44	✓	✓	✓
Poly	Edge E450	Platform Certified	IP desk phone with 3.5-inch color display. Supports Bluetooth and Wi-Fi	8.1.0	44	✓	✓	✓
Poly	Edge E500	Platform Certified	IP desk phone with 5-inch color display	8.1.0	48		✓	✓
Poly	Edge E550	Platform Certified	IP desk phone with 5-inch color display. Supports Bluetooth, Wi-Fi, and up to one expansion module (66 line keys)	8.1.0	48	✓	✓	✓
Poly	SoundStation IP 5000	Platform Supported	Conference IP phone (EOL Q2 2021–Q4 2024)		1		✓	
Poly	SoundStation IP 6000	Platform Supported	Conference IP phone (EOL Q2 2021–Q4 2024)		1		✓	
Poly	Trio C60	Platform Certified	Conference phone	8.1.0	1	✓		✓
Poly	Trio 8300	Platform Certified	Conference phone	7.1.1	3	✓	✓	✓
Poly	Trio 8500	Platform Certified	Conference phone	7.1.1	3	✓	✓	✓
Poly	Trio 8800	Platform Certified	Conference phone	7.1.1	3	✓	✓	✓
Poly	VVX 101	Platform Supported	IP phone (EOL Q1 2021–Q1 2026)	6.4.6	1, 2			

IP PHONES

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Poly	VVX 102	Platform Supported	IP phone (EOL Q1 2021–Q1 2026)		1, 2			
Poly	VVX 1500	Platform Supported	Video IP phone (EOL 09/30/19–09/30/21)		24			
Poly	VVX 150	Platform Certified	IP desk phone	6.4.6	2	✓	✓	
Poly	VVX 250	Platform Certified	Mid-range IP desk phone with color display	6.4.6	4	✓	✓	✓
Poly	VVX 300	Platform Supported	Video IP phone (EOL 09/30/19–09/30/21)		6		✓	✓
Poly	VVX 301	Platform Certified	IP phone, compatible with VVX Color Expansion	6.4.6	6		✓	✓
Poly	VVX 302	Platform Supported	Video IP phone (EOL 09/30/22–09/30/21)		6			
Poly	VVX 310	Platform Supported	Video IP phone (EOL 09/30/19–09/30/21)		6		✓	✓
Poly	VVX 311	Platform Certified	IP phone, compatible with VVX Color Expansion	6.4.6	6		✓	✓
Poly	VVX 350	Platform Certified	Mid-range IP desk phone with color display	6.4.6	6	✓	✓	✓
Poly	VVX 400	Platform Supported	Video IP phone (EOL 09/30/19–09/30/21)		12		✓	✓
Poly	VVX 401	Platform Certified	IP phone, compatible with VVX Color Expansion	6.4.6	12		✓	✓
Poly	VVX 410	Platform Supported	Video IP phone (EOL 09/30/19–09/30/21)		12		✓	✓
Poly	VVX 411	Platform Certified	IP phone, compatible with VVX Color Expansion	6.4.6	12		✓	✓
Poly	VVX 450	Platform Certified	Performance IP desk phone with color display, compatible with VVX EM50	6.4.6	12	✓	✓	✓
Poly	VVX 500	Platform Supported	Video IP phone (EOL 09/30/19–09/30/21)		12		✓	✓
Poly	VVX 501	Platform Certified	IP phone, compatible with VVX Color Expansion	6.4.6	16		✓	

IP PHONES

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Poly	VVX 600	Platform Supported	Video IP phone (EOL 09/30/19–09/30/21)		12		✓	✓
Poly	VVX 601	Platform Certified	IP phone, compatible with VVX Color Expansion	6.4.6	16		✓	
Yealink	CP920	Platform Certified	Conference phone	86.0.160	1			✓
Yealink	CP925	Platform Certified	Conference phone with 4-inch touch screen	148.86.0.5	1			✓
Yealink	CP935W	Platform Certified	Wireless conference phone with 4-inch touch screen	149.86.0.25	1			✓
Yealink	CP960	Platform Certified	Conference phone	86.0.160	1			✓
Yealink	CP965	Platform Certified	Conference phone	143.86.0.10	1			✓
Yealink	T23G	Platform Supported			3			
Yealink	T23P	Platform Supported			3			
Yealink	T26P	Platform Supported	(EOL 12/31/15–12/31/20)	6.73.0.60				
Yealink	T27P	Platform Supported	(EOL 02/01/18–02/01/23)	45.83.0.130				
Yealink	T29G	Platform Certified	Office phone	85.0.63	16			
Yealink	T31G	Platform Certified	Entry-level phone	86.0.40	2			✓
Yealink	T31W	Platform Certified	Entry-level phone	86.0.75	2	✓		✓
Yealink	T32G	Platform Supported	(EOL 06/30/15–06/30/20)	32.70.0.228				
Yealink	T33G	Platform Certified	Entry-level phone	86.0.40	4	✓		✓
Yealink	T34W	Platform Certified	Entry-level phone	86.0.75	4	✓		✓
Yealink	T38G	Platform Supported	(EOL 06/30/15–06/30/20)	32.70.0.228				

IP PHONES

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Yealink	T41S	Platform Certified	Office phone	86.0.5	15			✓
Yealink	T41P	Platform Supported	(EOL 04/01/20–04/01/25)	36.83.0.145				
Yealink	T42G	Platform Supported	Video IP phone (EOL 06/29/18–06/28/24)		15			✓
Yealink	T42S	Platform Certified	Office phone	85.0.63	15			✓
Yealink	T42U	Platform Certified	Office phone	86.0.70	15	✓	✓	✓
Yealink	T43U	Platform Certified	Office phone	108.86.0.70	21	✓	✓	✓
Yealink	T46G	Platform Supported	Video IP phone (EOL 06/29/18–06/28/24)		16			✓
Yealink	T46S	Platform Certified	Executive phone, compatible with EXP40	85.0.63	27			✓
Yealink	T46U	Platform Certified	Executive phone with color display	108.86.0.70	27	✓	✓	✓
Yealink	T48G	Platform Supported	Video IP phone (EOL 06/29/18–06/28/24)		29			✓
Yealink	T48S	Platform Certified	Executive phone, compatible with EXP40	85.0.63	29			✓
Yealink	T48U	Platform Certified	Executive desk phone with 7-inch touch screen	108.86.0.70	29	✓	✓	✓
Yealink	T52S	Platform Supported	Video IP phone (EOL 12/31/19–12/30/25)		12			✓
Yealink	T53W	Platform Certified	Office phone	96.86.0.70	21	✓	✓	✓
Yealink	T54S	Platform Supported	Video IP phone (EOL 12/31/19–12/30/25)		16			✓
Yealink	T54W	Platform Certified	Office phone	96.86.0.70	29	✓	✓	✓
Yealink	T57W	Platform Certified	Business phone with 7-inch color touch screen	96.86.0.70	29	✓	✓	✓

IP PHONES

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Yealink	T58W	Platform Certified	Business phone with 7-inch color touch screen. Bluetooth handset and video camera optional.	150.86.0.50	27	✓	✓	✓
Yealink	VP59	Platform Certified	Video phone with an 8-inch color touch screen	91.86.0.20	29	✓		✓

KEY EXPANSION MODULES

Manufacturer	Model	Certification	Secondary Function + Notes	Firmware	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Cisco	CP-68KEM-3PCC	Platform Certified	Compatible with Cisco 6851		28			
Cisco	CP-8800-A-KEM	Platform Certified	Compatible with Cisco 8851 and 8861		28			
Cisco	CP-8800-V-KEM	Platform Certified	Compatible with Cisco 8865		28			
Grandstream	GBX20	Platform Certified	Compatible with GRP2615 and GRP2670		40			
Poly	VVX EM50	Platform Certified	Compatible with Poly VVX450		180			
Poly	VVX Expansion Module	Platform Certified	Expansion module		40			
Poly	VVX Color Expansion	Platform Certified	Compatible with Poly VVX301/311, 401/411, 501/601		252			
Yealink	EXP40	Platform Certified	Compatible with Yealink T46S, T48S		40			
Yealink	EXP43	Platform Certified	Compatible with Yealink T43U, T46U, and T48U		20			
Yealink	EXP50	Platform Certified	Compatible with T52S, T54S, T53W, T54W, T57W, and T58W		20			

SOFTPHONE APPS

Manufacturer	Model	Certification	Secondary Function + Notes	Lines	HTTPS Provisioning	Phonism Provisioning	Secure Calling
Alianza UC	MacOS	Platform Certified	Video collaboration, screensharing, messaging	1			
Alianza UC	Windows	Platform Certified	Video collaboration, screensharing, messaging	1			
Alianza UC	iOS	Platform Certified	Video collaboration, screensharing, messaging	1			
Alianza UC	Android	Platform Certified	Video collaboration, screensharing, messaging	1			
Cymbus	MacOS	Platform Certified	Video collaboration, screensharing, messaging	1			
Cymbus	Windows	Platform Certified	Video collaboration, screensharing, messaging	1			
Cymbus	iOS	Platform Certified	Video collaboration, screensharing, messaging	1			
Cymbus	Android	Platform Certified	Video collaboration, screensharing, messaging	1			
CounterPath	Bria Android Edition	Customer Supported	Video collaboration, screensharing, messaging	1			
CounterPath	Bria iOS Edition	Customer Supported	Video collaboration, screensharing, messaging	1			
CounterPath	Bria Desktop MacOS	Customer Supported	Video collaboration, screensharing, messaging	1			
CounterPath	Bria Desktop Windows	Customer Supported	Video collaboration, screensharing, messaging	1			
JoHeR	Voice Operator Panel	Customer Supported	Receptionist console	1			

Device Life Cycle

All devices will eventually reach their natural end of life. We want you to be prepared.

The end-of-life process consists of a series of milestones and activities that, once completed, make a device obsolete. For the purposes of this policy, the following definitions apply:

- **End of Sale.** After this date, the product will no longer be offered for sale by the manufacturer.

Platform Certified devices that have reached End of Sale will be transitioned to Platform Supported, which means the device can still be used on the platform, but it may no longer offer full platform feature support. Service providers should begin vetting out a replacement device that is Platform Certified as soon as possible to ensure the continuation of the highest level of service, security, and feature functionality.

- **End of Manufacturer Software Support.** The device is no longer sold by the manufacturer, firmware development has ended, and the device will no longer receive software updates or patches. Customers with active service contracts will continue to receive hardware support from the manufacturer until this date.

Once a device reaches End of Manufacturer Software Support, its certification level is updated to Unsupported, which means it can still be used and provisioned on our platform as-is, but Alianza will not provide any configuration support.

EOL dates are set by the manufacturer. The time between End of Sale and End of Manufacturer Software Support varies per manufacturer, but it's usually a few years. [We recommend upgrading to a Platform Certified device during this period.](#)

Life Cycle Change Notifications

As part of ongoing device management, Alianza conducts a biannual assessment of our Platform Certified devices. Every June and December, we will send you an update of any potentially impacting device life cycle changes, such as manufacturer end-of-life announcements and firmware updates, in our weekly Release Notes emails. If you don't already receive these emails, [SUBSCRIBE NOW](#) so you don't miss anything!

END OF LIFE

Manufacturer	Model	Type	Certification	End of Sale	End of Support	Replacement Device
Cisco	CP-BEKEM	Expansion Module	Unsupported	09/05/2018	03/03/2020	Cisco 6800/8800 3PCC w/supported KEM
Cisco	SPA112	ATA	Unsupported	06/01/2020	06/01/2020	Cisco ATA191
Cisco	SPA122	ATA	Unsupported	06/01/2020	06/01/2020	Cisco ATA192
Cisco	SPA303G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 6851
Cisco	SPA500DS	Expansion Module	Unsupported	06/01/2020	06/01/2020	Cisco CP-68KEM-3PCC
Cisco	SPA500S	Expansion Module	Unsupported	06/01/2020	06/01/2020	Cisco CP-68KEM-3PCC
Cisco	SPA502G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 6851
Cisco	SPA504G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 6851
Cisco	SPA508G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 8841
Cisco	SPA509G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 8841
Cisco	SPA525G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 8841
Cisco	SPA8000	ATA	Unsupported	03/15/2019	03/14/2020	InnoMedia MTA8328-8
InnoMedia	MTA6328-4	ATA	Platform Supported			InnoMedia MTA8328-4
InnoMedia	MTA6328-8	ATA	Platform Supported			InnoMedia MTA8328-8
InnoMedia	MTA6328-24	ATA	Platform Supported			InnoMedia MTA8328-24
InnoMedia	MTA6328-2RE	ATA	Platform Supported	12/2018	12/2018	Cisco ATA192
InnoMedia	MTA8328-1E	ATA	Unsupported	12/2018	12/2018	

END OF LIFE

Manufacturer	Model	Type	Certification	End of Sale	End of Support	Replacement Device
Linksys	PAP2T	ATA	Unsupported	05/16/2012	05/31/2013	Cisco ATA191
Linksys	SPA2102	ATA	Unsupported	09/10/2014	12/10/2014	Cisco ATA192
Obihai (Poly)	OBi300	ATA	Platform Supported	09/30/22	12/31/24	Poly ATA 400
Obihai (Poly)	OBi302	ATA	Platform Supported	09/30/22	12/31/24	Poly ATA 402
Poly	OBi504	ATA	Unsupported	08/15/21	08/15/22	
Poly	OBi508	ATA	Unsupported	08/15/21	08/15/22	
Poly	SoundPoint IP	Expansion Module	Unsupported	09/30/2016	09/30/2019	VVX EM50
Poly	SoundPoint IP 321	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 331	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 335	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 450	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 550	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 560	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 650	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 670	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundStation IP 5000	Conference IP Phone	Platform Supported	Q2 2021	Q4 2024	Poly Trio 8500
Poly	SoundStation IP 6000	Conference IP Phone	Platform Supported	Q2 2021	Q4 2024	Poly Trio 8800

END OF LIFE

Manufacturer	Model	Type	Certification	End of Sale	End of Support	Replacement Device
Poly	SoundStation IP 7000	Conference IP Phone	Platform Supported	06/13/2019	06/20/2022	Poly Trio 8800
Poly	VVX	Expansion Module	Platform Supported	Q3 2021	Q3 2026	Poly VVX EM50 for Poly VVX 450
Poly	VVX 101/102	IP Phone	Platform Supported	Q1 2021	Q1 2026	Poly VVX x50 Series
Poly	VVX 1500	Video IP Phone	Platform Supported	09/30/2019	09/30/2021	Poly VVX x50 Series
Poly	VVX 300/310	Video IP Phone	Platform Supported	09/30/2019	09/30/2021	Poly VVX x50 Series
Poly	VVX 400/410	Video IP Phone	Platform Supported	09/30/2019	09/30/2021	Poly VVX x50 Series
Poly	VVX 500/600	Video IP Phone	Platform Supported	09/30/2019	09/30/2021	Poly VVX x50 Series
Yealink	T26P	Video IP Phone	Platform Supported	12/31/2015	12/31/2020	Yealink T27G
Yealink	T27P	Video IP Phone	Platform Supported	02/01/2018	02/01/2023	Yealink T27G
Yealink	T32G	Video IP Phone	Platform Supported	06/30/2015	06/30/2020	Yealink T23G
Yealink	T38G	Video IP Phone	Platform Supported	06/30/2015	06/30/2020	Yealink T29G
Yealink	T41P	Video IP Phone	Platform Supported	04/01/2020	04/01/2025	Yealink T41P/T42G
Yealink	T42G	Video IP Phone	Platform Supported	06/29/2018	06/28/2024	Yealink T42S
Yealink	T46G	Video IP Phone	Platform Supported	06/29/2018	06/28/2024	Yealink T46S
Yealink	T48G	Video IP Phone	Platform Supported	06/29/2018	06/28/2024	Yealink T48S
Yealink	T52S	Video IP Phone	Platform Supported	12/31/2019	12/30/2025	Yealink T53W
Yealink	T54S	Video IP Phone	Platform Supported	12/31/2019	12/30/2025	Yealink T54W

END OF LIFE

Manufacturer	Model	Type	Certification	End of Sale	End of Support	Replacement Device
Yealink	W52P	DECT Base Station	Platform Supported	09/30/2021	09/30/2026	Yealink W70B
Yealink	W53H	Dect Handset	Platform Supported	09/30/2022	09/30/2027	Yealink W73H

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