

## Why Choose Alianza Certified Devices?

Alianza's Platform Certified devices have been fully vetted to provide the best functionality and interoperability with our cloud communications platform, but they aren't your only options. We want you to choose the best device(s) for your customers.

To guide your decision-making process, we offer four levels of certification, each with a different level of service:

### Device Certification Categories

#### 1. Platform Certified

These devices have been fully tested and verified to offer ideal functionality and interoperability with the Alianza platform.

#### 2. Platform Supported

Devices with satisfactory interoperability with the Alianza platform (but may not support all platform features) or have reached manufacturer EOS or EOL.

#### 3. Customer Supported

Alianza provides the SIP credentials for the customer to provision and manage the devices manually. This category includes all third-party and self-provisioned devices.

For help testing devices that Alianza has not certified, see the [Service Provider Device Evaluation Process](#).

#### 4. Unsupported

Previously certified or supported devices that have reached EOL or have the potential to cause instabilities or other problems on our platform. Alianza will continue to provision Unsupported devices but will not provide custom configuration support.

### Certification-Level Service Levels

	Platform Certified	Platform Supported	Customer Supported	Unsupported
<b>Alianza Provisioned</b> We do the work for you. Simply add the device in the Admin Portal/API and start using it.	✓	✓	✗	✓
<b>Device Configuration Support</b> We provide configuration guidance specific to your device, so you don't have to do it on your own.	✓	✓	✗	✗
<b>Full Platform Feature Support</b> All platform features are tested and verified.	✓	✗	✗	✗
<b>Alianza Life Cycle Management</b> We maintain firmware upgrades, testing interoperability and functionality against all Alianza feature sets.	✓	✓ <sup>1, 2</sup>	✗	✗
<b>Alianza Tier 3–4 Support</b> Escalation support to complement manufacturer support.	✓	✓	✓ <sup>3</sup>	✗

1. Limited to last supported firmware release and supported feature set.

2. Platform Certified devices that have reached End of Sale will be transitioned to Platform Supported.

3. Alianza will provide only basic troubleshooting assistance limited to SIP/RTP signaling analysis.

## Device Categories

### ATA & EMTA



An Analog Terminal Adapter (ATA) is used to provide low density (typically 1–2 lines) analog FXS/FXO service.

An Embedded Multimedia Terminal Adapter (EMTA) is an ATA embedded in a network element, such as a cable modem or ONT, that provides additional services, such as broadband internet access, IP routing, or firewall protection.

#### COMMON SCENARIOS

- ✓ Analog phones, fax machines, ATMs, overhead paging systems, POS machines, modem, alarms, security gates, etc.

### BUSINESS GATEWAYS



Business gateways typically combine an IP router with the ability to convert SIP to analog FXS/FXO and/or digital trunking services in a single device. These provide FXS/FXO handoff capabilities like ATA/EMTAs but in much higher densities per chassis.

#### COMMON SCENARIOS

- ✓ High density analog FXS/FXO lines, digital T1 and/or ISDN PRI for interfacing with legacy PBXs and KSUs

### DECT PHONES



Cordless IP phones with a base station that connects to one or more rechargeable handsets. They're incredibly convenient and have a long range, so you aren't limited to making calls in just one room.

#### COMMON SCENARIOS

- ✓ Locations where employees need to walk around and still take calls, such as warehouses, restaurant host, take-out/delivery, retail front line workers, etc.

## IP PHONES



IP phones use voice over IP (VoIP) to transmit calls over a network, such as the internet, rather than a traditional public switched telephone network.

IP phones take full advantage of Alianza's calling platform. They can range from simple, single line models to advanced models that support multiple lines, video calling, and a variety of accessories.

### COMMON SCENARIOS

- ✓ Knowledge workers & common area phones typically deployed in personal offices, lobbies, break rooms, retail management, hotel management, etc.

## KEY EXPANSION MODULES



Key expansion modules (KEM), also known as sidecars, expand the functionality of a compatible IP phone by adding additional programmable phone line buttons that can be set up for speed dial, BLF, or other features.

Expansion modules turn IP phones into high-performance attendant consoles, enabling organizations to streamline business processes and communicate effectively.

### COMMON SCENARIOS

- ✓ Administrative assistants, receptionists, executives, and others who must monitor, manage, and cover the status of calls on many lines.

## SOFTPHONES



Software-based endpoints that leverage using a computer, smartphone, or tablet to send/receive PSTN calls.

Softphones like Alianza's Cymbus app, which can be branded by the service provider, can provide a range of collaborative features, including group messaging, video conferences, screen sharing, and more.

### COMMON SCENARIOS

- ✓ Mobile or geographically diverse workforces.
- ✓ Teams that need collaboration tools.

## IMPORTANT INFORMATION

- **Platform Certified** devices are highlighted in blue.
- **Platform Supported** devices that have begun the [End-of-Life](#) process are in gray text.
- **Firmware:** The provisioned firmware version is available only for Platform Certified devices.
- **Cisco Devices:** Be sure to purchase models that use SIP. SCCP is proprietary to Cisco and will not work on the Alianza platform.

## ATA

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Cisco	ATA191	Platform Certified		11.1.2	2
Cisco	ATA192	Platform Certified	Integrated high-speed router	11.1.2	2
Grandstream	HT801	Platform Certified		1.0.37.1	1
Grandstream	HT802	Platform Certified		1.0.37.1	2
Grandstream	HT812	Platform Certified		1.0.37.1	2
Grandstream	HT813	Platform Certified	FXO port	1.0.13.3	1
Grandstream	HT814	Platform Certified		1.0.37.1	4
Grandstream	HT818	Platform Certified		1.0.37.1	8
Obihai (Poly)	OBi300	Platform Supported	(EOL 09/30/22–12/31/24)	3.2.4	1
Obihai (Poly)	OBi302	Platform Supported	(EOL 09/30/22–12/31/24)	3.2.4	2
ZTE	ZXHN H298A	Customer Supported			2

## BUSINESS GATEWAYS

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Adtran	Total Access 908	Customer Supported	Router, firewall		8
Adtran	Total Access 916	Customer Supported	Router, firewall		16
Adtran	Total Access 924	Customer Supported	Router, firewall		24
Adtran	SR616AC	Customer Supported	xDSL/Wi-Fi Gateway		2
Grandstream	GXW4216	Platform Certified	Version 2 hardware only. V1 is not supported.	1.0.23.2	16
M5 Technologies	Mediatrix C710	Platform Certified		48.4.26.31	4
M5 Technologies	Mediatrix C711	Platform Certified		48.4.26.31	8
Sangoma	Vega 60G	Customer Supported	For Managed Specialty Lines only		4
Sangoma	Vega 60G	Customer Supported	For Managed Specialty Lines only		8
Sangoma	Vega 3000G	Customer Supported	For Managed Specialty Lines only		24
Sangoma	Vega 3050G	Customer Supported	For Managed Specialty Lines only		50

## EMTA

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Arris	TM3402A	Customer Supported	Telephony modem, DOCSIS 3.1		2
Arris	TM502A	Customer Supported	Telephony modem, DOCSIS 2		2
Arris	TM502G	Customer Supported	Telephony modem, DOCSIS 2		2

## EMTA

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Arris	TM504G	Customer Supported	Telephony modem, DOCSIS 2		4
Arris	TM508A	Customer Supported	Telephony modem, DOCSIS 2		8
Arris	TM512A	Customer Supported	Telephony modem, DOCSIS 2		12
Arris	TM602A	Customer Supported	Telephony modem, DOCSIS 2		2
Arris	TM602G	Customer Supported	Telephony modem, DOCSIS 2		2
Arris	TM604G	Customer Supported	Telephony modem, DOCSIS 2		4
Arris	TM608G	Customer Supported	Telephony modem, DOCSIS 2		8
Arris	TM632A	Customer Supported	Telephony modem, DOCSIS 2		2
Arris	TM722G	Customer Supported	Telephony modem, DOCSIS 3		2
Arris	TM802G	Customer Supported	Telephony modem, DOCSIS 3		2
Arris	TM804G	Customer Supported	Telephony modem, DOCSIS 3		4
Arris	TM822A/S	Customer Supported	Telephony modem, DOCSIS 3		2
Arris	TM822G	Customer Supported	Telephony modem, DOCSIS 3		2
Arris	WTM552G	Customer Supported	Telephony modem, DOCSIS 2, Wi-Fi router		2
Arris	MG5225	Customer Supported	Cable modem, DOCSIS 3, Wi-Fi router, DVR		3
Arris	TG852G	Customer Supported	Cable modem, DOCSIS 3, Wi-Fi router		2
Arris	TG862G	Customer Supported	Cable modem, DOCSIS 3, Wi-Fi router		2

## EMTA

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Arris	TG1672	Customer Supported	Cable modem, DOCSIS 3, Wi-Fi router		2
Arris	TG2472G	Customer Supported	Cable modem, DOCSIS 3		2
Arris	TG3452	Customer Supported	Cable modem, DOCSIS 3, Wi-Fi router		2
Arris	TM3402A	Customer Supported	Cable modem, DOCSIS 3.1		2
Arris	TM502A	Customer Supported	Cable modem, DOCSIS 2		2
Arris	TM504G	Customer Supported	Cable modem, DOCSIS 2		4
Arris	TM508A	Customer Supported	Cable modem, DOCSIS 2		8
Arris	TM512A	Customer Supported	Cable modem, DOCSIS 2		12
Arris	TM602G	Customer Supported	Cable modem, DOCSIS 2		2
Arris	TM604G	Customer Supported	Cable modem, DOCSIS 2		4
Arris	TM608G	Customer Supported	Cable modem, DOCSIS 2		8
Arris	TM632A	Customer Supported	Cable modem, DOCSIS 2		2
Arris	TM722G	Customer Supported	Cable modem, DOCSIS 3		2
Arris	TM802G	Customer Supported	Cable modem, DOCSIS 3		2
Arris	TM804G	Customer Supported	Cable modem, DOCSIS 3		4
Arris	TM822A/S	Customer Supported	Cable modem, DOCSIS 3		2
Arris	TM822G	Customer Supported	Cable modem, DOCSIS 3		2

## EMTA

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Arris	WTM652G	Customer Supported	Telephony modem, DOCSIS 2, Wi-Fi router		2
Calix	711GE	Customer Supported	Single Family Unit ONT		2
Calix	716GE	Customer Supported	Single Family Unit ONT		4
Calix	717GE	Customer Supported	Single Family Unit ONT		4
Calix	803G	Customer Supported	GPON Service Delivery Terminal		1
Calix	812G	Customer Supported	GPON Multi-Service Premise System		2
Calix	844E	Customer Supported	Ethernet WAN service delivery center, Wi-Fi router		2
Calix	844G	Customer Supported	GPON service delivery center, Wi-Fi router		2
Cisco	SA DPC2203	Customer Supported	Cable modem, DOCSIS 2		2
DZS (Zhone)	zNID GPON 2424A1	Customer Supported	ONT		2
DZS (Zhone)	zNID GPON 2426A1	Customer Supported	ONT		6
DZS (Zhone)	zNID GPON 2428A1	Customer Supported	ONT		8
InnoMedia	MTA6328-2RE	Platform Supported	(EOL)		2
InnoMedia	MTA6328-4	Platform Supported	(EOL)		4
InnoMedia	MTA6328-8	Platform Supported	(EOL)		8
InnoMedia	MTA6328-24	Platform Supported	(EOL)		24
InnoMedia	MTA8328-4	Platform Certified	Integrated low speed router (40Mb throughput)	1.0.6.1	4



## EMTA

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
InnoMedia	MTA8328-8	Platform Certified	Integrated low speed router (40Mb throughput)	1.0.6.1	8
InnoMedia	MTA8328-24	Platform Certified	Integrated low speed router (40Mb throughput)	1.0.6.1	24
InnoMedia	MTA8328-1N	Platform Certified		1.0.20.3	1
InnoMedia	MTA8328-1W	Platform Certified	Integrated router, Wi-Fi	1.0.6.4	1
InnoMedia	SB2+	Platform Certified	Satellite uplink	1.0.11.2	2

## DECT PHONES

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Poly	VVX D230	Platform Certified	DECT IP phone	7.1.1.8471	8
Yealink	W52P	Platform Certified	Base station supports up to 5 handsets, Ethernet 1x10x100MB	80.0.39	5
Yealink	W53P (W53H + W60B)	Platform Certified	Base station supports up to 8 handsets, Ethernet 1x10/100MB (POE not supported)	83.0.25	8
Yealink	W60B	Platform Certified	Up to 8 handsets per base station	77.85.0.73	8
Yealink	W60P (W56H +W60B)	Platform Certified	Up to 8 handsets, Ethernet 2x10/100MB	77.85.0.73	8
Yealink	W70B	Platform Certified	Base station supports up to 10 handsets (W53H, W56H, W59R, W73H)		10

## IP PHONES

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Cisco	6841 (MPP/SIP)	Platform Certified	Basic office phone with monochrome display	11.3.1MSR1	4
Cisco	6851 (MPP/SIP)	Platform Certified	Basic office phone with monochrome display, compatible with CP-68KEM-3PCC	11.3.4MSR1	4
Cisco	7832 (MPP/SIP)	Platform Certified	Conference phone	11.1.2	1
Cisco	8811 (MPP/SIP)	Platform Certified	Standard office phone	11.3.1MSR1	10
Cisco	8832 (MPP/SIP)	Platform Certified	Conference phone	11.3.1MSR1	1
Cisco	8841 (MPP/SIP)	Platform Certified	Executive phone	11.3.1MSR1	10
Cisco	8851 (MPP/SIP)	Platform Certified	Executive IP phone, compatible with CP-8800-A-KEM-3PC	11.3.1MSR1	10
Cisco	8861 (MPP/SIP)	Platform Certified	Business phone	11.3.5	10
Cisco	8865 (MPP/SIP)	Platform Certified	Video phone, compatible with CP-8800-V-KEM-3PC	11.3.1MSR1	5
Cisco	CP6821 (MPP/SIP)	Platform Certified	Basic office phone with monochrome display	11.3.4	2
Cisco	CP6861 (MPP/SIP)	Platform Certified	Basic office phone with monochrome display	11.3.4	4
Cisco	CP6871 (MPP/SIP)	Platform Certified	Basic office phone with monochrome display	11.3.4	6
Cisco	CP7821 (MPP/SIP)	Platform Certified	Basic office phone with monochrome display	11.3.7SR1	2
Cisco	CP7841 (MPP/SIP)	Platform Certified	Basic office phone with monochrome display	11.3.7SR1	4
Cisco	CP7861 (MPP/SIP)	Platform Certified	Basic office phone with monochrome display	11.3.7SR1	16
Grandstream	GRP2602W	Platform Certified	Essential IP phone with 2.21-inch LCD display	1.0.3.59	2
Grandstream	GRP2612	Platform Certified	IP phone with 2.4-inch color LCD display	1.0.9.74	4

## IP PHONES

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Grandstream	GRP2614	Platform Certified	IP phone with 2.8-inch color LCD display	1.0.9.74	4
Grandstream	GRP2615	Platform Certified	Executive IP phone with 4.3-inch color	1.0.9.74	10
Grandstream	GRP2616	Platform Certified	IP phone with 4.3-inch color LCD display	1.0.9.74	6
Grandstream	GRP2634	Platform Certified	IP phone with 2.8-inch color LCD display	1.0.9.74	8
Grandstream	GRP2670	Platform Certified	Executive IP phone with 7-inch touch screen	1.0.9.74	12
Grandstream	GXP1620/1625	Platform Supported	Basic call functionality, no SMB feature support		2
Poly	Edge B10	Platform Certified	IP phone with 2.8-inch LCD display. No POE.	1.0.2	6
Poly	Edge B20	Platform Certified	IP phone with 2.8-inch LCD display	1.0.2	6
Poly	Edge B30	Platform Certified	IP phone with 2.8-inch LCD display	1.0.2	6
Poly	CCX 400	Platform Certified	Entry level office phone	7.2.0.1236	24
Poly	CCX 500	Platform Certified	Mid-range IP phone	7.2.0.1236	24
Poly	CCX 600	Platform Certified	Business media IP phone	7.2.0.1236	24
Poly	CCX 700	Platform Certified	Video IP phone	7.2.0.1236	24
Poly	Edge E100	Platform Certified	IP desk phone with 2.8-inch color display	8.1.0	8
Poly	Edge E220	Platform Certified	IP desk phone with 2.8-inch color display. Supports Bluetooth.	8.1.0	16
Poly	Edge E300	Platform Certified	IP desk phone with 3.5-inch color display	8.1.0	32
Poly	Edge E320	Platform Certified	IP desk phone with 3.5-inch color display. Supports Bluetooth.	8.1.0	32

## IP PHONES

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Poly	Edge E350	Platform Certified	IP desk phone with 3.5-inch color display. Supports Bluetooth and Wi-Fi.	8.1.0	32
Poly	Edge E400	Platform Certified	IP desk phone with 3.5-inch color display. Supports one expansion module (66 line keys).	8.1.0	44
Poly	Edge E450	Platform Certified	IP desk phone with 3.5-inch color display. Supports Bluetooth and Wi-Fi.	8.1.0	44
Poly	Edge E500	Platform Certified	IP desk phone with 5-inch color display	8.1.0	48
Poly	Edge E550	Platform Certified	IP desk phone with 5-inch color display. Supports Bluetooth, Wi-Fi, and up to one expansion module (66 line keys).	8.1.0	48
Poly	SoundStation IP 5000	Platform Supported	Conference IP phone (EOL Q2 2021–Q4 2024)		1
Poly	SoundStation IP 6000	Platform Supported	Conference IP phone (EOL Q2 2021–Q4 2024)		1
Poly	Trio C60	Platform Certified	Conference phone	8.1.0	1
Poly	Trio 8300	Platform Certified	Conference phone	7.1.1	3
Poly	Trio 8500	Platform Certified	Conference phone	7.1.1	3
Poly	Trio 8800	Platform Certified	Conference phone	7.1.1	3
Poly	VVX 101/102	Platform Supported	IP phone (EOL Q1 2021–Q1 2026)		1, 2
Poly	VVX 1500	Platform Supported	Video IP phone (EOL 09/30/19–09/30/21)		24
Poly	VVX 150	Platform Certified	IP desk phone	6.3.0.14929	2
Poly	VVX 250	Platform Certified	Mid-range IP desk phone with color display	6.3.0.14929	4

## IP PHONES

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Poly	VVX 300/310	Platform Supported	Video IP phone (EOL 09/30/19–09/30/21)		6
Poly	VVX 301/311	Platform Certified	IP phone, compatible with VVX Color Expansion	6.3.0.14929	6
Poly	VVX 350	Platform Certified	Mid-range IP desk phone with color display	6.3.0.14929	6
Poly	VVX 400/410	Platform Supported	Video IP phone (EOL 09/30/19–09/30/21)		12
Poly	VVX 401/411	Platform Certified	IP phone, compatible with VVX Color Expansion	6.3.0.14929	12
Poly	VVX 450	Platform Certified	Performance IP desk phone with color display, compatible with VVX EM50	6.3.0.14929	12
Poly	VVX 500/600	Platform Supported	Video IP phone (EOL 09/30/19–09/30/21)		12
Poly	VVX 501/601	Platform Certified	IP phone, compatible with VVX Color Expansion	6.3.0.14929	16
Poly	VVX Expansion Module	Platform Certified	Expansion module		40
Yealink	CP920	Platform Certified	Conference phone	85.0.63	1
Yealink	CP960	Platform Certified	Conference phone	85.0.63	1
Yealink	CP965	Platform Certified	Conference phone	143.86.0.5	1
Yealink	CP925	Platform Certified	Conference phone with 4-inch touch screen	148.86.0.5	1
Yealink	CP935W	Platform Certified	Wireless conference phone with 4-inch touch screen	149.86.0.5	1
Yealink	T29G	Platform Certified	Office phone	85.0.63	16
Yealink	T33G	Platform Certified	Entry-level phone		12
Yealink	T41S	Platform Certified	Office phone	86.0.5	15

## IP PHONES

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Yealink	T42G	Platform Supported	Video IP phone (EOL 06/29/18–06/28/24)		15
Yealink	T42S	Platform Certified	Office phone	85.0.63	15
Yealink	T43U	Platform Certified	Office phone		21
Yealink	T46G	Platform Supported	Video IP phone (EOL 06/29/18–06/28/24)		16
Yealink	T46S	Platform Certified	Executive phone, compatible with EXP40	85.0.63	27
Yealink	T46U	Platform Certified	Executive phone with color display		27
Yealink	T48G	Platform Supported	Video IP phone (EOL 06/29/18–06/28/24)		29
Yealink	T48S	Platform Certified	Executive phone, compatible with EXP40	85.0.63	29
Yealink	T48U	Platform Certified	Executive desk phone with 7-inch touch screen		29
Yealink	T52S	Platform Supported	Video IP phone (EOL 12/31/19–12/30/25)		12
Yealink	T53W	Platform Certified	Office phone	96.86.0.45	12
Yealink	T54S	Platform Supported	Video IP phone (EOL 12/31/19–12/30/25)		16
Yealink	T54W	Platform Certified	Office phone	85.0.70	16
Yealink	T57W	Platform Certified	Business phone with 7-inch color touch screen	86.0.5	29
Yealink	T58W	Platform Certified	Business phone with 7-inch color touch screen. Bluetooth handset and video camera optional.	86.0.5	16
Yealink	VP59	Platform Certified	Video phone with an 8-inch color touch screen	91.86.0.20	29

## KEY EXPANSION MODULES

Manufacturer	Model	Certification	Secondary Function	Firmware	Lines
Cisco	CP-68KEM-3PCC	Platform Certified	Compatible with Cisco 6851		28
Cisco	CP-8800-A-KEM	Platform Certified	Compatible with Cisco 8851		28
Cisco	CP-8800-V-KEM	Platform Certified	Compatible with Cisco 8865		28
Poly	VVX EM50	Platform Certified	Compatible with Poly VVX450		180
Poly	VVX Color Expansion	Platform Certified	Compatible with Poly VVX301/311, 401/411, 501/601		252
Yealink	EXP40	Platform Certified	Compatible with Yealink T46S, T48S		40
Yealink	EXP43	Platform Certified	Compatible with Yealink T43U, T46U, and T48U		20
Yealink	EXP50	Platform Certified	Compatible with T52S, T54S, T53W, T54W, T57W, and T58W		20

## SOFTPHONES

Manufacturer	Model	Certification	Secondary Function	Version	Lines
Cymbus	MacOS	Platform Certified	Video collaboration, screensharing, messaging	6.5.3	1
Cymbus	Windows	Platform Certified	Video collaboration, screensharing, messaging	6.5.3	1
Cymbus	iOS	Platform Certified	Video collaboration, screensharing, messaging	6.8.2	1
Cymbus	Android	Platform Certified	Video collaboration, screensharing, messaging	6.8.2	1
CounterPath	Bria Android Edition	Customer Supported	Video collaboration, screensharing, messaging		1
CounterPath	Bria iOS Edition	Customer Supported	Video collaboration, screensharing, messaging		1
CounterPath	Bria Desktop MacOS	Customer Supported	Video collaboration, screensharing, messaging		1
CounterPath	Bria Desktop Windows	Customer Supported	Video collaboration, screensharing, messaging		1



## Device Life Cycle

All devices will eventually reach their natural end of life. We want you to be prepared.

The end-of-life process consists of a series of milestones and activities that, once completed, make a device obsolete. For the purposes of this policy, the following definitions apply:

- **End of Sale.** After this date, the product will no longer be offered for sale by the manufacturer.

Platform Certified devices that have reached End of Sale will be transitioned to Platform Supported, which means the device can still be used on the platform, but it may no longer offer full platform feature support. Service providers should begin vetting out a replacement device that is Platform Certified as soon as possible to ensure the continuation of the highest level of service, security, and feature functionality.

- **End of Manufacturer Software Support.** The device is no longer sold by the manufacturer, firmware development has ended, and the device will no longer receive software updates or patches. Customers with active service contracts will continue to receive hardware support from the manufacturer until this date.

Once a device reaches End of Manufacturer Software Support, its certification level is updated to Unsupported, which means it can still be used and provisioned on our platform as-is, but Alianza will not provide any configuration support.

EOL dates are set by the manufacturer. The time between *End of Sale* and *End of Manufacturer Software Support* varies per manufacturer, but it's usually a few years. **We recommend upgrading to a Platform Certified device during this period.**

### LIFE CYCLE CHANGE NOTIFICATIONS

As part of ongoing device management, Alianza conducts a biannual assessment of our Platform Certified devices. Every June and December, we will send you an update of any potentially impacting device life cycle changes, such as manufacturer end-of-life announcements and firmware updates, in our weekly Release Notes emails. If you don't already receive these emails, [SUBSCRIBE NOW](#) so you don't miss anything!

## END OF LIFE

Manufacturer	Model	Type	Certification	End of Sale	End of Support	Replacement Device
Cisco	CP-BEKEM	Expansion Module	Unsupported	09/05/2018	03/03/2020	Cisco 6800/8800 3PCC w/Supported KEM
Cisco	SPA112	ATA	Unsupported	06/01/2020	06/01/2020	Cisco ATA191
Cisco	SPA122	ATA	Unsupported	06/01/2020	06/01/2020	Cisco ATA192
Cisco	SPA303G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 6851
Cisco	SPA500DS	Expansion Module	Unsupported	06/01/2020	06/01/2020	Cisco CP-68KEM-3PCC
Cisco	SPA500S	Expansion Module	Unsupported	06/01/2020	06/01/2020	Cisco CP-68KEM-3PCC
Cisco	SPA502G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 6851
Cisco	SPA504G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 6851
Cisco	SPA508G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 8841
Cisco	SPA509G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 8841
Cisco	SPA525G	IP Phone	Unsupported	06/01/2020	06/01/2020	Cisco 8841
Cisco	SPA8000	ATA	Unsupported	03/15/2019	03/14/2020	InnoMedia MTA8328-8
InnoMedia	MTA6328-4	ATA	Platform Supported			InnoMedia MTA8328-4
InnoMedia	MTA6328-8	ATA	Platform Supported			InnoMedia MTA8328-8
InnoMedia	MTA6328-24	ATA	Platform Supported			InnoMedia MTA8328-24
InnoMedia	MTA6328-2RE	ATA	Platform Supported	12/2018	12/2018	Cisco ATA192
InnoMedia	MTA8328-1E	ATA	Unsupported	12/2018	12/2018	

## END OF LIFE

Manufacturer	Model	Type	Certification	End of Sale	End of Support	Replacement Device
Linksys	PAP2T	ATA	Unsupported	05/16/2012	05/31/2013	Cisco ATA191
Linksys	SPA2102	ATA	Unsupported	09/10/2014	12/10/2014	Cisco ATA192
Obihai (Poly)	OBi300	ATA	Platform Supported	09/30/22	12/31/24	
Obihai (Poly)	OBi302	ATA	Platform Supported	09/30/22	12/31/24	
Poly	OBi504	ATA	Unsupported	08/15/21	08/15/22	
Poly	OBi508	ATA	Unsupported	08/15/21	08/15/22	
Poly	SoundPoint IP	Expansion Module	Unsupported	09/30/2016	09/30/2019	VVX EM50
Poly	SoundPoint IP 321	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 331	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 335	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 450	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 550	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 560	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 650	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundPoint IP 670	IP Phone	Unsupported	09/30/2016	09/30/2019	Poly VVX x50 Series
Poly	SoundStation IP 5000	Conference IP Phone	Platform Supported	Q2 2021	Q4 2024	Poly Trio 8500
Poly	SoundStation IP 6000	Conference IP Phone	Platform Supported	Q2 2021	Q4 2024	Poly Trio 8800



## END OF LIFE

Manufacturer	Model	Type	Certification	End of Sale	End of Support	Replacement Device
Poly	SoundStation IP 7000	Conference IP Phone	Platform Supported	06/13/2019	06/20/2022	Poly Trio 8800
Poly	VVX	Expansion Module	Platform Supported	Q3 2021	Q3 2026	Poly VVX EM50 for Poly VVX 450
Poly	VVX 101/102	IP Phone	Platform Supported	Q1 2021	Q1 2026	Poly VVX x50 Series
Poly	VVX 1500	Video IP Phone	Platform Supported	09/30/2019	09/30/2021	Poly VVX x50 Series
Poly	VVX 300/310	Video IP Phone	Platform Supported	09/30/2019	09/30/2021	Poly VVX x50 Series
Poly	VVX 400/410	Video IP Phone	Platform Supported	09/30/2019	09/30/2021	Poly VVX x50 Series
Poly	VVX 500/600	Video IP Phone	Platform Supported	09/30/2019	09/30/2021	Poly VVX x50 Series
Yealink	T42G	IP Video Phone	Platform Supported	06/29/2018	06/28/2024	Yealink T42S
Yealink	T46G	IP Video Phone	Platform Supported	06/29/2018	06/28/2024	Yealink T46S
Yealink	T48G	IP Video Phone	Platform Supported	06/29/2018	06/28/2024	Yealink T48S
Yealink	T52S	Video IP Phone	Platform Supported	12/31/2019	12/30/2025	Yealink T53W
Yealink	T54S	Video IP Phone	Platform Supported	12/31/2019	12/30/2025	Yealink T54W

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