

RESIDENTIAL PHONE PORTAL

Empower your customers with online service management

TURNKEY WEB PORTAL

Alianza provides a turnkey and service provider branded web portal for end-users with the Cloud Communications Platform solution. Driven by our APIs, it extends reporting and feature control to end-users.

Residential end users can view and manage:

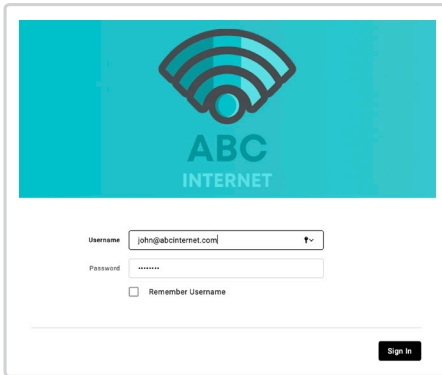
- Call forwarding
- Find me-follow me
- Voicemail settings
- Call history

And additional functionality is always being added to align with home phone enhancements.

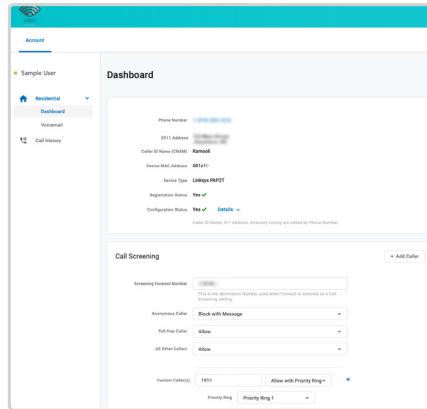
You put your customers in control and can reduce calls to your support staff with our residential phone portal.

Benefits

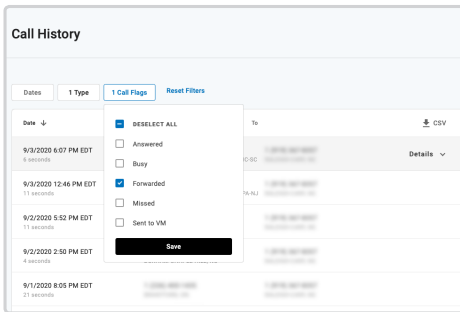
- Improves customer satisfaction
- Reduces operational burden



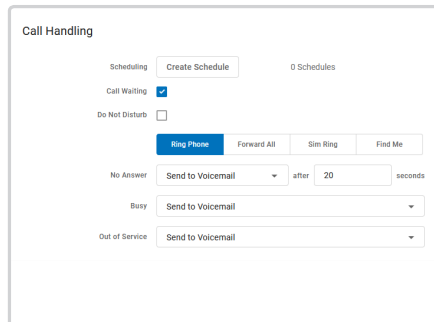
We brand your portal with your colors and logo.



Single portal for your customers to control their phone experience.



End users can view call history.



End users have control over call waiting, schedules, forwarding and call screening.